

TERMS AND CONDITIONS

- 1.** For advance bookings, a deposit of 50% must be made at the time of booking to secure your place at Kids Inc.
- 2.** Full payment must be made within 7 days of start date of play-scheme.
- 3.** Bookings within 24hrs or during the play-scheme maybe accommodated but must be by telephone.
- 4.** Kids Inc requires that 7 days notice must be given for cancellations to receive refund on your payment.
- 5.** Refunds will only be given if the above condition is fulfilled and will be in the form of a credit note. Kids Inc does not issue cash or card refunds.
- 6.** Kids Inc reserves the right not to accept, or to exclude any child whose behaviour is deemed to be excessively disruptive to the group as a whole.
- 7.** Our insurance cover requires that children are only in our care between the hours on 9am and 6pm. Kids Inc can not be responsible for children outside these hours therefore delivery and collection of children must be within these time constraints.
- 8.** Kids Inc or Puente Romano Hotel can not be held responsible for the loss of children's clothing or their personal items.
- 9.** Any photographs reproduced in our website are by the consent of the individual or their parent/guardian.
- 10.** Kids Inc will employ appropriate security measures given the nature of the personal data collected.
- 11.** Links from our site may lead to pages maintained by other organisations. We are not responsible for the material on any other website.
- 12.** Kids Inc is a not part of the Puente Romano Hotel business therefore parents are not entitled to use the facilities of the hotel.
- 13.** 2nd and 3rd child discounts will only be applied if all children attend the club on the same day. Otherwise full price will be charged.
- 14.** 25% summer discount is only applied for advanced monthly bookings. Again 50% deposit must be paid to secure your place. Full payment must be received 7 days before starting the monthly booking. The 50% remainder may be paid weekly providing it is always paid 7 days in advance.
- 15.** 25% discount cancels out any other discounts such as 2nd and 3rd child discounts. Maximum discount is 25% for any child.
- 16.** For the safety of your children during the hot weather. Kids Inc requires you to have applied sun block cream to your child before coming to the play scheme. In the event that your child requires more cream we will ask them to apply more cream that you have supplied. In the event you have not supplied cream your child will have to stay inside the club to prevent burning.